

**Read the following if there are problems when trying to download**

**Microsoft** : "When you download a program from the Internet using Internet Explorer 8 or 9, SmartScreen Filter will check the program against a list of programs that are downloaded by a significant number of other Internet Explorer users and a list of programs that are known to be unsafe. If the program you're downloading isn't on either list, SmartScreen Filter will display a warning that the file isn't "commonly downloaded." It doesn't necessarily mean the website is fraudulent or that the program is malware, but you probably shouldn't download or install the program unless you trust the website and the publisher."

microsale<sup>NZ</sup> : You CAN trust any of the programs to be downloaded from [www.microsalenz.com](http://www.microsalenz.com) (Microsoft's checking program is flawed in this case) so to complete the download process and install the setup program follow the following procedure.

Click here. (Note: Not just for the CounselPRO schools download, this will work on any download.) Then run



If this message appears, click here.



If either of these messages appears, click (More Options – then run anyway) or (Run anyway)

The install program will then start normally, click next or OK when prompted.

